

## **Remote Display Access**

To utilize Remote Display Access, you must have the following:

- A machine equipped with JDLINK Ultimate
- An RDA subscription
- A 2630 display
- An ethernet cable

If a Remote Display Access session is requested, the machine operator will see the following message appear on his or her display. The person requesting the session will be identified in the message. (The identity of the requesting party is derived from their myjohndeere.com sign on credentials)

1. If the operator wishes to take part in the RDA session, he or she must press "Accept."

Note: The operator will hear an audible tone during session connection and termination.

While the Remote Display Access session is active, the operator's display will have a blue border around the touchscreen as indicated in the picture at left.

If the operator wishes to view the session time, requesting party, or to end the session manually, he or she can view details by following these steps:

2. Press "Main Menu."

3. Press "Display."





4. Press "Remote."

This page provides the following information:

- Session Type (Blue line means active session)
- Remote Access User Name
- The organization that the user belongs to
- Connection time
- 5. If the operator wishes to end the session, he or she should press the "End Session" soft key. *Note: The operator will hear an audible tone during session connection and termination.*

The Remote display access screen will then change to this screen.

*Note: No information is displayed in this example screen because of the terminated session* 









## Remote Display Access Session Requesting User Point of View

A person must have myjohndeere.com user credentials and access to specific machines to request and take part in a Remote Display Access session. RDA can be accessed by visiting www.myjohndeere.com using any device with internet access or by using a mobile device with the JDLINK application.

- 1. Visit www.myjohndeere.com and enter your log in credentials.
- 2. Select "I agree" to enter the site.
- 3. Select "JDLink."
- Wait for the site to load. (This may take a few minutes depending on how many machines you have in your organization.)
- 5. Click on the search icon.
- 6. Enter in search criteria such as machine name or serial number.





7. From the populated list select the desired machine and click "Update Data."



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 Once the machine data has loaded, you can click on the machine icon located on the map.





10. Click on Machine Details.



11. Select "Remote Display Access," and then click on "View Display."

Wait for machine response.

Wait for operator response. *Note: The operator will hear an audible tone during session connection and termination.* 

Once the session is active, you will view the operator's display and with optimal cellular coverage see a refresh rate of about 3 to 5 seconds. *Note: The user "viewing" the operator's display does not have the ability to operate the display. RDA provides viewing capabilities only.* 

12. To end the session click the "End Session" button. *Note: The operator will hear an audible tone during session connection and termination.* 

If the viewer wishes to restart a session, he or she can click "Reconnect."

13. When finished log out of JDLink and myjohndeere.com.

